# Digital Collaborations PLAYBOOK



# Welcome to the Digital Collaborations Playbook!

The Playbook is created to inspire others to develop digital facilitation techniques and spaces to support for collaborative learning! To facilitate collaborative learning in digital spaces, we cannot just copy old approaches, we need to rethink and redesign them.

> ...developed a four-steps framework to structure activity examples.

### To create this Playbook we...

...invited students to the Digital Collaborations Workshop to jointly identify challenges and opportunities for remote learning.

...analysed processes of design and implementation of two project-based courses and picked most interesting examples.

...used Miro to design and collaboratively put together the content!









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Concept, Design, Content including examples from AL2115 Concept, Content including examples from AL2115

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Examples from MJ2685

Acknowledgements

We would like to thank for their support and collaboration Hanna Eggestrand and Olga Kordas, and all students of AL2115 and MJ2685.

The Playbook was partially funded by KIC InnoEnergy.

Check out our Medium series about Meaningful collaborations: https://medium.com/meaningfulcollaborations



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# About our Courses

This Playbook includes examples of facilitation techniques and approaches developed in the context of two master-level courses in KTH Royal Institute of Technology, Sweden.

Fully digital course

Based on the project work guided by mPB framework

http://mpb.urbant.org/

AL2115 "Transdisciplinary Approaches for System innovations" Broad problem framing, open-ended design process, future orientation, system innovation, collaboration with societal stakeholders.

Master-level course is run over 2 months, 7.5 ECTS

https://urbant.org/tasi/

Project groups are formed by teachers aiming to make them as heterogeneous as possible (considering gender, educational and cultural backgrounds). 4 or 5 students in a group.

> Focus on technological solutions, students can choose a topic for their project work from the proposed directions, collaboration with societal stakeholders.

Hybrid course, several activities digital

> MJ2685 "Smart Cities and Climate Mitigation Strategies"

Project groups are formed by students themselves, following several criteria set by teachers.

Master-level course run over 4 months, 7.5 ECTS

https://www.kth.se/student/kurser/kurs/MJ2 685?l=en

# Project Work Stages

Depending on course context project work can be organised differently. In this Playbook we connect to five stages of project lifecycle identified in project management. We then propose facilitation techniques and approaches that can support collaborative and reflexive learning at each of these stages.













# Project Work Kick-off









If time allows, make groups share their questions to group agreements in Miro or in mixed breakout rooms to exchange results across groups

> Encourage students to develop their group identity it is a good team-building exercise and would make them more dedicated to project later

Having a group agreement process allowed to raise up many unspoken issues at the very beginning of the project work. Making group formation more conscious process to students paid off well with more efficient teams later.



#### Project Work Kick-off

Each group prepares a pitch for 3 different project ideas,

- answering two questions:
- 1. What is going to be done?
- 2. How is it going to be done?

Supervisors select the groups propose the best fit between the proposed ideas and supervisors' skills & competences

Make groups to elaborate project concepts further

Conduct pitches for possible projects in an open mode to stimulate groups for better performance

### Project idea #1

### What is proposed to be done: Improvements of the transport system in SRS (Norra Djurgåndsstaden) to become

- A representation of the chain of processes involved in the transport system of SRS (conceptual model).
- · Agent-based modeling of the behavior in the existing system
- Simulation of sustainable mobility alternatives

Consider joint co-supervision of groups and mixing-up project concepts - this can result into the most interesting project concepts

Ask students to upload the project concepts

beforehand - it would

allow to focus on

presentations and

questions



#### Project idea #3

#### and to be done What is proposed to be done: Suggestions to improve electricity consumption

ed on residents' interests

- Termet on a problem seconding electricity
- Identify residents' interests Put forward possible suggestions to solve
- the problem

#### w is it exp cted to be done 1) Collect electricity consumption data

- (from smart grid information, data collected from Localife platform etc.) 3) Identify which area has the bigges
- problem. Do a keyword analysis based on
- lectricity on Localife platform/survey 1) Based on neonie's interests, out fooward
- Sased on people's interests, put row some specific suggestions
  Conduct literature review or survey to further discuss the feasibility of suggestions

Dynamic distribution of projects among supervisors is harder in the beginning but it allows for more competition among groups with their project concepts

This exercise familiarised students with pitch format and helped them to be more efficient in communications further in project work.

Do not approve inconsistent projects if needed, help students to elaborate their concept further before final signup of supervisors for the project supervision

This exercise familiarised students with pitch format and helped them to be more efficient in communications further in project work.



How is it expected to be done: 1) Research through literature reviews of reports etc. of SRS (transportation two layout, data available in the documents etc.; 2) Study visit ispecific data of the 2) only ver (specific data of the transportation system of SRS) 3) Accounting for energy and material flows

· Use software to conduct agent-based

nodelling e.g. Anylogi · Research of alternative mobility alternatives

Facilitate group

selection process with supervisors's team

#### How is it expected to be done • Gather basic information from ation from the Inter

 1) Read papers about Live-In Lab and Building Testbed

2) Visit homepages of these organizations and make contact with researchers for further information.

 Choose the most repritive labs and testbeds to conduct evaluation

Project idea #2

Anders Nile

What is proposed to be done: Evaluation of Live-in Lab and Building Testbed.

- Figure out what Live-in Lab and Building of mean and their usee Find out the different kinds of Live-in Lab
- Find out the unterest kinds of the in Cab and Building Testbed in the world.
  Evaluate them from different aspects.(cost,
  - data range, feasibility, lifespan, etc.)



## Check In

### Where are you sitting?

 Everyone to grab a star and move it to the place on the map from where they are joining the activity
 Everyone to grab a star and place it on the country

they are originally from

#### Check-in: Where are you calling from?



his country was missing Great for the group to see how remote learning has enabled so many students to take part from different

places

Check In







## Classwork

Crowdsourcing ideas (hybrid)

#### Classwork

 Everyone in the class to create at least one slide in a shared Google Slides with ideas for a certain task or topic to be explored. In the example below, the topic was "the future of mobility by 2050".
 Joint sense-making - go through the pictures with entire class and let students comment and clarify ideas they suggested

To create a mindset of collaborative learning between the groups rather than one of competitiveness



To expose students to as many diverse ideas as possible in as short time as possible

### Crowdsourcing of ideas

Systems and solutions for mobility, connectivity, accessibility of services, goods, people



Make sure everyone has access to Google Slides if working in the physical classroom. Students can work from the same device and from their phones

> Make sure to ask students to comment on original ideas and clarify if ideas are unclear from the pictures alone



The exercise worked well in the physical classroom Students were impressed by how quickly they collected ideas in a short time. They would then use all the ideas in their project work

It was an effective way for students to experience collaborative learning as they shared in order to learn from each other

#### Classwork

Crowdsourcing ideas (digital)

> Everyone to bring several pictures onto shared online whiteboard (e.g. Miro) to visualise their ideas for certain topic. In the example the topic was "the future of education on a university campus by 2050".

2. Joint sense-making

To expose students to as many diverse ideas as possible in as short time as possible

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Classwork

155 entries

97 solutions

38 problems

Shared sense-making around collected data (digital)

1. All students are split into groups by 5 topics: a) Nature-based, b) Energy, c) Mobility, d) Waste & water, e) People inclusion

2. Select relevant solutions, problems & questions from the crowdsourced data

3. Briefly summarize how the analysed domain is addressed in the district?

4. What potential improvements could your group propose?

To identify successful and problematic points for the analysed district the study visit

To discuss

learnings from

To analyse the data crowdsourced by students



Make discussion groups random to avoid clustering by interests and ensure critical and diverse perspectives

Share all collected materials beforehand to ensure that students can access it and get accustomed before group work.



Ask groups to choose one picture that illustrates their discussion

Even though large focus of the guide during study visit was on technical solutions, the students highlighted many societal aspects of the district

Crowdsourced data provided a good side view on the same phenomena which made many students to review their initial personal perspectives



Having all study materials available online made it easy for digital seminar

#### Course keywords using Menti

Students were asked to launch Menti and reply to question(s) during a lecture or seminar. Answers are shared with everyone.

In this example a word-cloud was created to find out what keywords students associate with the course, everyone could insert up to 5 keywords Classwork



#### To quickly collect, visualise and share with everyone a variety of perspectives and possible alignments



Seminar on study visit Sense-making using Menti



Students use Metri to answer questions regarding the SRS district from the study visit.

Classwork

While majority of questions required qualitative feedback, this graph illustrates distribution of grades put by students to three sustainability dimensions of SRS - economic, environmental and social. To have fast diagnostics of existing opinions and identification of possible points for further discussion

> To make a fast ice-breaker for discussion seminar



### Please grade sustainability of SRS:

Mentimeter





# Group Work





Before splitting into pairs, students can individually brainstorm personas describing and visualising them on shared Miro space

other pairs even though they sat in different break out rooms



Pairs came up with very interesting personas. Yet quite many picked young people they can easier emphasise with



# Feedback on the Way

### Aligning for coaching session

Feedback on the Way

Groups to come up with 3-5 questions they would like to be addressed during next feedback meeting or a coaching session in preparation to the final presentations as in this example. Groups to write their questions on the dedicated space in Miro

To find out what is perceived by students as problematic and needs to be additionally addressed



Provide opportunity for students to influence what kind of input will be provided during upcoming feedback meetings



#### olders and system boundaries: at net know that we include all

Shaw difference between old system/less favarable system and the improvement. Students ites to de stuff and can't e.g. because al lacking flockbilly thesis - and thesis dark of feribility, people in isolated boxes

I.1 ampos as a neilef for the students, what do you feel when us go is the new campus? (common language, not too sensit, not technology centered. O too much in the story, audience needs to get ourious. Can teachers and researchers change in the way they interact with third part takeholders / the public? Can the public local and globally get more involve with concert?

### Pathkeepers

- Q1. Do we need KPIs for the criteria or how measurable do they need to be?
- Q2. How many attributes of the solutions are reasonable to include?
- Q3. How should we write about the vision in the report?



Can be used several times during the course, some time in advance before every feedback meeting In the limited time, only commonly asked questions can be picked for a coaching session

Some questions can be addressed asynchronously before or after the coaching session Revealed that students had problems with parts that were not seen as problematic by teachers and vice versa



Some groups were less pro-active than others in asking for relevant feedback
#### External coach

Groups meet the consultant that has practical experience in running innovative teams and creating startups and is not involved in the rest of the course.

Groups have to wrap up ongoing project work in a way it is clear to external person, that later provides feedback on the possible improvements

Provide feedback from 'out of academia' perspective

'Switch' groups from development to finalization logic in their project work

Provide feedback from 'out of academia' perspective

comes to somebody new

This session helps students to focus on what could be done further before the project end

Make clear to students that the coach is not part of the supervisors' team - in this way



Students take presenting project work more responsibly when it



It can go very wrong if the coach do not consider the targets and limitations of the course. Make sure you are on the same page heforehand

This session often opens up a 'second breath' to the groups for the final stage of project work







## Presentations





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Invite relevant societal partners and colleagues to enrich students' feedbacks





#### Responsive Course Design

#### Course evaluation questionnaire

At the end of the course, students are asked to fill in a digital course evaluation questionnaire to leave their feedback and provide suggestions for improvements in the future



Gather input for the responsive course design on the level of the entire course edition



### Course evaluation questionnaire

After this unusual fully on-line edition of AL2115 course, we are very much interested to learn about your reflections and perception of the course. Please, reply to this questionnaire in your capacity as a student of AL2115 in 2021. We will use your answers for continuous course development in physical, digital and possibly hybrid formats.

Please reply to the questionnaire by Friday, April 23, 2021. Thank you!

Many constructive and interesting reflections collected

, U

Launch the questionnaire soon after the course so students can leave their fresh impressions

Next

The response rate to the digital questionnaire proved to be lower then for the paper one distributed in the classroom in the previous years Get to know how the course is perceived by students and what qualities of learning they selfreport









# Digital spaces

In the context of case courses we tried out several digital tools as platforms for communication and co-creation.





Reflections from Remote Learning

Here we gathered some insights and reflections about challenges and possibilities to learn and collaborate remotely, based on our own experiences in two courses and a Digital Collaborations Workshop organised as a follow-up to the courses.

Additional facilitation is required for certain types of activities, e.g. sessions for reflexivity and discussions which more naturally unfold in physical spaces. Digital spaces allow for asynchronous interactions that can free up time during the seminars.

Teacher perspectives

It's more difficult to "feel" atmosphere in the class; lower levels of empathy in the discussions in comparison with the physical setting.

Digital spaces permits anonymous nonparticipation.

Remote education provides opportunity to rethink and reintroduce new relationships and attitudes to learning.

Some live collaborative formats are either nontransferrable or not efficient in digital form. Documentation emerges more naturally in the digital setting and requires less effort to set up and carry out. Shared digital tools can make it easier to collaborate with less verbal communication - material is accessible for everyone to see and adjust. Choice on how to interact. Ability to leave, mute, have video off.

Student perspectives

Everyone joins the same space and same discussion at the beginning of class. Can make tutors more accessible.

Allows space for interacting with people who we might otherwise never have had a chance to meet. Guest lecturers can come from all over the world. Travel time greatly reduced, hence more time to focus on other pursuits.

Democratic participation wherever you sit.

Potential change of power dynamics due to digital literacy.

> Only one point of conversation (one room for all does not allow for side conversations) - reduces opportunity to network.

Blurring spaces as many tasks can take place from the same location. Learning is embedded into daily home life. Ability to multi-task can make it hard to give something undivided attention.

Easy to join activities and seminars in other places and time zones.

Shared perspectives

Possibility to rethink previous approaches to learning and collaboration. Can learn new ways of communication.

Freedom to participate from any location. Can be more comfortable and relaxed for some. Can sit in very different places/countries. Students, tutors and guest lecturers do not have to travel to participate.

#### Acknowledgements

We would like to thank to all participants of the Digital Collaborations Workshop which helped to formulate insights presented here.